

SO. CAL. EQUAL ACCESS GROUP
Jason J. Kim (SBN 190246)
Jason Yoon (SBN 306137)
101 S. Western Ave., Second Floor
Los Angeles, CA 90004
Telephone: (213) 252-8008
Facsimile: (213) 252-8009
scalequalaccess@yahoo.com

Attorneys for Plaintiff
JARDINE GOUGIS

**UNITED STATES DISTRICT COURT
CENTRAL DISTRICT OF CALIFORNIA**

JARDINE GOUGIS,

Plaintiff,

vs.

THIRTY FIRST STREET
PARTNERSHIP, A CALIFORNIA
GENERAL PARTNERSHIP; and DOES 1
to 10,

Defendants.

Case No.:

**COMPLAINT FOR INJUNCTIVE
RELIEF AND DAMAGES FOR
VIOLATION OF:**

1. AMERICANS WITH DISABILITIES
ACT, 42 U.S.C. §12131 et seq.;
2. CALIFORNIA'S UNRUH CIVIL
RIGHTS ACT, CAL CIV. CODE §§ 51 -
52 et seq.;
3. CALIFORNIA'S DISABLED
PERSONS ACT, CAL CIV. CODE §54 et
seq.
4. CALIFORNIA HEALTH & SAFETY
CODE § 19955, et seq.
5. NEGLIGENCE

Plaintiff JARDINE GOUGIS ("Plaintiff") complains of THIRTY FIRST STREET
PARTNERSHIP, A CALIFORNIA GENERAL PARTNERSHIP; and DOES 1 to 10
("Defendants") and alleges as follows:

//

PARTIES

1
2 1. Plaintiff is a California resident with a physical disability. Plaintiff is
3 substantially limited in her ability to walk due to osteoarthritis on both hips. Plaintiff
4 requires the use of a wheelchair at all times when traveling in public.

5 2. Defendants are, or were at the time of the incident, the real property owners,
6 business operators, lessors and/or lessees of the real property for an ice cream shop
7 (“Business”) located at or about 2651 Tyler Ave., El Monte, California.

8 3. The true names and capacities, whether individual, corporate, associate or
9 otherwise of Defendant DOES 1 to 10, and each of them, are unknown to Plaintiff, who
10 therefore sues said Defendants by such fictitious names. Plaintiff will ask leave of Court
11 to amend this Complaint when the true names and capacities have been ascertained.
12 Plaintiff is informed and believes and, based thereon, alleges that each such fictitiously
13 named Defendants are responsible in some manner, and therefore, liable to Plaintiff for
14 the acts herein alleged.

15 4. Plaintiff is informed and believes, and thereon alleges that, at all relevant
16 times, each of the Defendants was the agent, employee, or alter-ego of each of the other
17 Defendants, and/or was acting in concert with each of the other Defendants, and in doing
18 the things alleged herein was acting with the knowledge and consent of the other
19 Defendants and within the course and scope of such agency or employment relationship.

20 5. Whenever and wherever reference is made in this Complaint to any act or
21 failure to act by a defendant or Defendants, such allegations and references shall also be
22 deemed to mean the acts and failures to act of each Defendant acting individually, jointly
23 and severally.

24 **JURISDICTION AND VENUE**

25 6. The Court has jurisdiction of this action pursuant to 28 USC §§ 1331 and
26 1343 for violation of the Americans with Disabilities Act of 1990, (42 USC §12101, *et*
27 *seq.*)
28

1 7. Pursuant to pendant jurisdiction, attendant and related causes of action,
2 arising from the same nucleus of operating facts, are also brought under California law,
3 including, but not limited to, violations of California Civil Code §§51, 51.5, 52(a), 52.1,
4 54, 54., 54.3 and 55.

5 8. Plaintiff's claims are authorized by 28 USC §§ 2201 and 2202.

6 9. Venue is proper in this court pursuant to 28 USC §1391(b). The real
7 property which is the subject of this action is located in this district, Los Angeles County,
8 California, and that all actions complained of herein take place in this district.

9 **FACTUAL ALLEGATIONS**

10 10. In or about August of 2022, Plaintiff went to the Business.

11 11. The Business is an ice cream shop business establishment, open to the
12 public, and is a place of public accommodation and affects commerce through its
13 operation. Defendants provide parking spaces for customers.

14 12. While attempting to enter the Business during each visit, Plaintiff personally
15 encountered a number of barriers that interfered with her ability to use and enjoy the
16 goods, services, privileges, and accommodations offered at the Business.

17 13. To the extent of Plaintiff's personal knowledge, the barriers at the Business
18 included, but were not limited to, the following:

- 19 a. Defendants failed to comply with the federal and state standards for
20 the parking space designated for persons with disabilities. Defendants
21 failed to provide any parking space designated for persons with
22 disabilities.
- 23 b. Defendants failed to comply with the federal and state standards for
24 the parking space designated for persons with disabilities. Defendants
25 failed to provide the parking space identification sign with the
26 International Symbol of Accessibility.
- 27 c. Defendants failed to comply with the federal and state standards for
28 the parking space designated for persons with disabilities. Defendants

1 failed to post required signage such as “Van Accessible,” “Minimum
2 Fine \$250” and “Unauthorized Parking.”

- 3 d. Defendants failed to maintain the parking space designated for
4 persons with disabilities to comply with the federal and state
5 standards. Defendants failed to provide proper van accessible space
6 designated for the persons with disabilities.
- 7 e. Defendant failed to maintain the parking space designated for persons
8 with disabilities to comply with the federal and state standards.
9 Defendants failed to paint the ground as required.
- 10 f. Defendants failed to maintain the parking space designated for
11 persons with disabilities to comply with the federal and state
12 standards. Defendants failed to mark the space with the International
13 Symbol of Accessibility.
- 14 g. Defendant failed to maintain accessibility for persons with disabilities
15 to comply with the federal and state standards. Defendants failed to
16 maintain the facility to be readily accessible.

17 14. These barriers and conditions denied Plaintiff the full and equal access to the
18 Business and caused her difficulty and frustration. Plaintiff wishes to return and patronize
19 the Business, however, Plaintiff is deterred from visiting the Business because her
20 knowledge of these violations prevents her from returning until the barriers are removed.

21 15. Based on the violations, Plaintiff alleges, on information and belief, that
22 there are additional barriers to accessibility at the Business after further site inspection.
23 Plaintiff seeks to have all barriers related to her disability remedied. *See Doran v. 7-*
24 *Eleven, Inc.* 524 F.3d 1034 (9th Cir. 2008).

25 16. In addition, Plaintiff alleges, on information and belief, that Defendants
26 knew that particular barriers render the Business inaccessible, violate state and federal
27 law, and interfere with access for the physically disabled.
28

1 17. At all relevant times, Defendants had and still have control and dominion
 2 over the conditions at this location and had and still have the financial resources to
 3 remove these barriers without much difficulty or expenses to make the Business
 4 accessible to the physically disabled in compliance with ADDAG and Title 24
 5 regulations. Defendants have not removed such barriers and have not modified the
 6 Business to conform to accessibility regulations.

7 **FIRST CAUSE OF ACTION**

8 **VIOLATION OF THE AMERICANS WITH DISABILITIES ACT OF 1990**

9 18. Plaintiff incorporates by reference each of the allegations in all prior
 10 paragraphs in this complaint.

11 19. Under the Americans with Disabilities Act of 1990 (“ADA”), no individual
 12 shall be discriminated against on the basis of disability in the full and equal enjoyment of
 13 the goods, services, facilities, privileges, advantages, or accommodations of any place of
 14 public accommodation by any person who owns, leases, or leases to, or operates a place
 15 of public accommodation. *See* 42 U.S.C. § 12182(a).

16 20. Discrimination, *inter alia*, includes:

- 17 a. A failure to make reasonable modification in policies, practices, or
 18 procedures, when such modifications are necessary to afford such
 19 goods, services, facilities, privileges, advantages, or accommodations
 20 to individuals with disabilities, unless the entity can demonstrate that
 21 making such modifications would fundamentally alter the nature of
 22 such goods, services, facilities, privileges, advantages, or
 23 accommodations. 42 U.S.C. § 12182(b)(2)(A)(ii).
- 24 b. A failure to take such steps as may be necessary to ensure that no
 25 individual with a disability is excluded, denied services, segregated or
 26 otherwise treated differently than other individuals because of the
 27 absence of auxiliary aids and services, unless the entity can
 28 demonstrate that taking such steps would fundamentally alter the

1 nature of the good, service, facility, privilege, advantage, or
2 accommodation being offered or would result in an undue burden. 42
3 U.S.C. § 12182(b)(2)(A)(iii).

4 c. A failure to remove architectural barriers, and communication barriers
5 that are structural in nature, in existing facilities, and transportation
6 barriers in existing vehicles and rail passenger cars used by an
7 establishment for transporting individuals (not including barriers that
8 can only be removed through the retrofitting of vehicles or rail
9 passenger cars by the installation of a hydraulic or other lift), where
10 such removal is readily achievable. 42 U.S.C. § 12182(b)(2)(A)(iv).

11 d. A failure to make alterations in such a manner that, to the maximum
12 extent feasible, the altered portions of the facility are readily
13 accessible to and usable by individuals with disabilities, including
14 individuals who use wheelchairs or to ensure that, to the maximum
15 extent feasible, the path of travel to the altered area and the
16 bathrooms, telephones, and drinking fountains serving the altered
17 area, are readily accessible to and usable by individuals with
18 disabilities where such alterations to the path or travel or the
19 bathrooms, telephones, and drinking fountains serving the altered
20 area are not disproportionate to the overall alterations in terms of cost
21 and scope. 42 U.S.C. § 12183(a)(2).

22 21. Where parking spaces are provided, accessible parking spaces shall be
23 provided. 1991 ADA Standards § 4.1.2(5); 2010 ADA Standards § 208. One in every
24 eight accessible spaces, but not less than one, shall be served by an access aisle 96 in
25 (2440 mm) wide minimum and shall be designated “van accessible.” 1991 ADA
26 Standards § 4.1.2(5)(b). For every six or fraction of six parking spaces, at least one shall
27 be van parking space. 2010 ADA Standards § 208.2.4.
28

22. Under the ADA, the method and color of marking are to be addressed by State or local laws or regulations. *See* 36 C.F.R., Part 1191. Under the California Building Code (“CBC”), the parking space identification signs shall include the International Symbol of Accessibility. Parking identification signs shall be reflectorized with a minimum area of 70 square inches. Additional language or an additional sign below the International Symbol of Accessibility shall state “Minimum Fine \$250.” A parking space identification sign shall be permanently posted immediately adjacent and visible from each parking space, shall be located with its centerline a maximum of 12 inches from the centerline of the parking space and may be posted on a wall at the interior end of the parking space. *See* CBC § 11B-502.6, *et seq.*

23. Moreover, an additional sign shall be posted either in a conspicuous place at each entrance to an off-street parking facility or immediately adjacent to on-site accessible parking and visible from each parking space. The additional sign shall not be less than 17 inches wide by 22 inches high. The additional sign shall clearly state in letters with a minimum height of 1 inch the following: “Unauthorized vehicles parked in designated accessible spaces not displaying distinguishing placards or special license plates issued for persons with disabilities will be towed always at the owner’s expense...” *See* CBC § 11B-502.8, *et seq.*

24. Here, Defendants failed to provide any parking space designated for persons with disabilities. Defendants also failed to provide the parking space identification sign with the International Symbol of Accessibility. In addition, Defendants failed to provide signs stating such as “Minimum Fine \$250” and “Van Accessible.” Moreover, Defendants failed to provide the additional sign with the specific languages stating “Unauthorized vehicles parked in designated accessible spaces not displaying distinguishing placards or special license plates issued for persons with disabilities will be towed always at the owner’s expense...”

25. For the parking spaces, access aisles shall be marked with a blue painted borderline around their perimeter. The area within the blue borderlines shall be marked

1 with hatched lines a maximum of 36 inches (914 mm) on center in a color contrasting
2 with that of the aisle surface, preferably blue or white. The words "NO PARKING" shall
3 be painted on the surface within each access aisle in white letters a minimum of 12 inches
4 (305 mm) in height and located to be visible from the adjacent vehicular way. CBC §
5 11B-502.3.3.

6 26. Here, Defendants failed to properly maintain the access aisles as there were
7 no "NO PARKING" and no blue lines painted on the parking surface. Moreover,
8 Defendants failed to provide the access aisle with the minimum width of 96 inches.

9 27. The surface of each accessible car and van space shall have surface
10 identification complying with either of the following options: The outline of a profile
11 view of a wheel chair with occupant in white on a blue background a minimum 36" wide
12 by 36" high (914 mm x 914 mm). The centerline of the profile view shall be a maximum
13 of 6 inches (152 mm) from the centerline of the parking space, its sides parallel to the
14 length of the parking space and its lower side or corner aligned with the end of the
15 parking space length or by outlining or painting the parking space in blue and outlining
16 on the ground in white or a suitable contrasting color a profile view of a wheel chair with
17 occupant. *See* CBC § 11B-502.6.4, *et seq.*

18 28. Here, Defendants failed to paint the International Symbol of Accessibility on
19 the surface as required.

20 29. At least one accessible route shall connect accessible building, facilities,
21 elements, and spaces that are on the same site. 1991 ADA Standards § 4.3.2. A public
22 accommodation shall maintain in operable working condition those features of facilities
23 and equipment that are required to be readily accessible to and usable by persons with
24 disabilities by the Act or this part. 28 C.F.R. 35.211(a).

25 30. Here, Defendants failed to provide at least one accessible entrance to the
26 Business as the only entrance had stairs.

27 31. A public accommodation shall maintain in operable working condition those
28 features of facilities and equipment that are required to be readily accessible to and usable

1 by persons with disabilities by the Act or this part. 28 C.F.R. 35.211(a). By failing to
2 maintain the facility to be readily accessible and usable by Plaintiff, Defendants are in
3 violation of Plaintiff's rights under the ADA and its related regulations.

4 32. The Business has denied and continues to deny full and equal access to
5 Plaintiff and to other people with disabilities. Plaintiff has been and will continue to be
6 discriminated against due to the lack of accessible facilities, and therefore, seeks
7 injunctive relief to alter facilities to make such facilities readily accessible to and usable
8 by individuals with disabilities.

9 **SECOND CAUSE OF ACTION**

10 **VIOLATION OF THE UNRUH CIVIL RIGHTS ACT**

11 33. Plaintiff incorporates by reference each of the allegations in all prior
12 paragraphs in this complaint.

13 34. California Civil Code § 51 states, "All persons within the jurisdiction of this
14 state are free and equal, and no matter what their sex, race, color, religion, ancestry,
15 national origin, disability, medical condition, genetic information, marital status, sexual
16 orientation, citizenship, primary language, or immigration status are entitled to the full
17 and equal accommodations, advantages, facilities, privileges, or services in all business
18 establishments of every kind whatsoever."

19 35. California Civil Code § 52 states, "Whoever denies, aids or incites a denial,
20 or make any discrimination or distinction contrary to Section 51, 51.5, or 51.6, is liable
21 for each and every offense for the actual damages, and any amount that may be
22 determined by a jury, or a court sitting without a jury, up to a maximum of three times the
23 amount of actual damage but in no case less than four thousand dollars (\$4,000) and any
24 attorney's fees that may be determined by the court in addition thereto, suffered by any
25 person denied the rights provided in Section 51, 51.5, or 51.6.

26 36. California Civil Code § 51(f) specifies, "a violation of the right of any
27 individual under federal Americans with Disabilities Act of 1990 (Public Law 101-336)
28 shall also constitute a violation of this section."

1 37. The actions and omissions of Defendants alleged herein constitute a denial
2 of full and equal accommodation, advantages, facilities, privileges, or services by
3 physically disabled persons within the meaning of California Civil Code §§ 51 and 52.
4 Defendants have discriminated against Plaintiff in violation of California Civil Code §§
5 51 and 52.

6 38. The violations of the Unruh Civil Rights Act caused Plaintiff to experience
7 difficulty, discomfort, or embarrassment. The Defendants are also liable for statutory
8 damages as specified in California Civil Code §55.56(a)-(c).

9 **THIRD CAUSE OF ACTION**

10 **VIOLATION OF CALIFORNIA DISABLED PERSONS ACT**

11 39. Plaintiff incorporates by reference each of the allegations in all prior
12 paragraphs in this complaint.

13 40. California Civil Code § 54.1(a) states, “Individuals with disabilities shall be
14 entitled to full and equal access, as other members of the general public, to
15 accommodations, advantages, facilities, medical facilities, including hospitals, clinics,
16 and physicians’ offices, and privileges of all common carriers, airplanes, motor vehicles,
17 railroad trains, motorbuses, streetcars, boats, or any other public conveyances or modes
18 of transportation (whether private, public, franchised, licensed, contracted, or otherwise
19 provided), telephone facilities, adoption agencies, private schools, hotels, loading places,
20 places of public accommodations, amusement, or resort, and other places in which the
21 general public is invited, subject only to the conditions and limitations established by
22 law, or state or federal regulation, and applicable alike to all persons.

23 41. California Civil Code § 54.3(a) states, “Any person or persons, firm or
24 corporation who denies or interferes with admittance to or enjoyment of public facilities
25 as specified in Sections 54 and 54.1 or otherwise interferes with the rights of an
26 individual with a disability under Sections 54, 54.1 and 54.2 is liable for each offense for
27 the actual damages, and any amount as may be determined by a jury, or a court sitting
28 without a jury, up to a maximum of three times the amount of actual damages but in no

1 case less than one thousand dollars (\$1,000) and any attorney's fees that may be
 2 determined by the court in addition thereto, suffered by any person denied the rights
 3 provided in Section 54, 54.1, and 54.2.

4 42. California Civil Code § 54(d) specifies, "a violation of the right of an
 5 individual under Americans with Disabilities Act of 1990 (Public Law 101-336) also
 6 constitute a violation of this section, and nothing in this section shall be construed to limit
 7 the access of any person in violation of that act.

8 43. The actions and omissions of Defendants alleged herein constitute a denial
 9 of full and equal accommodation, advantages, and facilities by physically disabled
 10 persons within the meaning of California Civil Code § 54. Defendants have
 11 discriminated against Plaintiff in violation of California Civil Code § 54.

12 44. The violations of the California Disabled Persons Act caused Plaintiff to
 13 experience difficulty, discomfort, and embarrassment. The Defendants are also liable for
 14 statutory damages as specified in California Civil Code §55.56(a)-(c).

15 **FOURTH CAUSE OF ACTION**

16 **CALIFORNIA HEALTH & SAFETY CODE § 19955, et seq.**

17 45. Plaintiff incorporates by reference each of the allegations in all prior
 18 paragraphs in this complaint.

19 46. Plaintiff and other similar physically disabled persons who require the use of
 20 a wheelchair are unable to use public facilities on a "full and equal" basis unless each
 21 such facility is in compliance with the provisions of California Health & Safety Code §
 22 19955 et seq. Plaintiff is a member of the public whose rights are protected by the
 23 provisions of California Health & Safety Code § 19955 et seq.

24 47. The purpose of California Health & Safety Code § 1995 et seq. is to ensure
 25 that public accommodations or facilities constructed in this state with private funds
 26 adhere to the provisions of Chapter 7 (commencing with Section 4450) of Division 5 of
 27 Title 1 of the Government Code. The code relating to such public accommodations also
 28 require that "when sanitary facilities are made available for the public, clients, or

1 employees in these stations, centers, or buildings, they shall be made available for
2 persons with disabilities.

3 48. Title II of the ADA holds as a “general rule” that no individual shall be
4 discriminated against on the basis of disability in the full and equal enjoyment of goods
5 (or use), services, facilities, privileges, and accommodations offered by any person who
6 owns, operates, or leases a place of public accommodation. 42 U.S.C. § 12182(a).
7 Further, each and every violation of the ADA also constitutes a separate and distinct
8 violation of California Civil Code §§ 54(c) and 54.1(d), thus independently justifying an
9 award of damages and injunctive relief pursuant to California law, including but not
10 limited to Civil Code § 54.3 and Business and Professions Code § 17200, et seq.

11 **FIFTH CAUSE OF ACTION**

12 **NEGLIGENCE**

13 49. Plaintiff incorporates by reference each of the allegations in all prior
14 paragraphs in this complaint.

15 50. Defendants have a general duty and a duty under the ADA, Unruh Civil
16 Rights Act and California Disabled Persons Act to provide safe and accessible facilities
17 to the Plaintiff.

18 51. Defendants breached their duty of care by violating the provisions of ADA,
19 Unruh Civil Rights Act and California Disabled Persons Act.

20 52. As a direct and proximate result of Defendants’ negligent conduct, Plaintiff
21 has suffered damages.

22 **PRAYER FOR RELIEF**

23 WHEREFORE, Plaintiff respectfully prays for relief and judgment against
24 Defendants as follows:

25 1. For preliminary and permanent injunction directing Defendants to comply
26 with the Americans with Disability Act and the Unruh Civil Rights Act;

27 2. Award of all appropriate damages, including but not limited to statutory
28 damages, general damages and treble damages in amounts, according to proof;

1 3. Award of all reasonable restitution for Defendants' unfair competition
2 practices;

3 4. Reasonable attorney's fees, litigation expenses, and costs of suit in this
4 action;

5 5. Prejudgment interest pursuant to California Civil Code § 3291; and

6 6. Such other and further relief as the Court deems just and proper.

7 **DEMAND FOR TRIAL BY JURY**

8 Pursuant to Rule 38(b) of the Federal Rules of Civil Procedure, Plaintiff hereby
9 demands a trial by jury on all issues so triable.

10
11 Dated: November 17, 2022

SO. CAL. EQUAL ACCESS GROUP

12
13
14 By: /s/ Jason J. Kim
15 Jason J. Kim, Esq.
16 Attorneys for Plaintiff
17
18
19
20
21
22
23
24
25
26
27
28